

## FlowGuard Gold® CPVC CTS Limited Warranty

Charlotte Pipe and Foundry Company (Charlotte Pipe®) warrants to the original owner of the structure in which its FlowGuard Gold CTS CPVC Pipe and Fittings (the "Products") have been installed, that the Products will be free from manufacturing defects and conform to currently applicable ASTM standards under normal use and service for a period of ten (10) years from date of delivery. Buyer's remedy for breach of this warranty is limited to replacement of, or credit for, the defective product. This warranty excludes any expense for removal or reinstallation of any defective product and any other incidental, consequential, or punitive damages. **This limited warranty is the only warranty made by seller and is expressly in lieu of all other warranties, express and implied, including any warranties of merchantability and fitness for a particular purpose.** No statement, conduct or description by Charlotte Pipe or its representative, in addition to or beyond this Limited Warranty, shall constitute a warranty. This Limited Warranty may only be modified in writing signed by an officer of Charlotte Pipe.

This Limited Warranty will not apply if:

- 1) The Products are used for purposes other than the transmission of domestic water.
- 2) The Products are not installed in good and workmanlike manner consistent with normal industry standards; installed in compliance with the latest instructions published by Charlotte Pipe and good plumbing practices; and installed in conformance with all applicable plumbing, fire and building code requirements.
- 3) This limited warranty does not apply when the products of Charlotte Pipe are used with the products of other manufacturers that do not meet the ASTM standard or that are not marked in a manner to indicate the entity that manufactured them.
- 4) The Products fail due to defects or deficiencies in design, engineering, or installation of the water distribution system of which they are a part.

- 5) The Products have been the subject of modification; misuse; misapplication; improper maintenance or repair; damage caused by the fault or negligence of anyone other than Charlotte Pipe; or any other act or event beyond the control of Charlotte Pipe.
- 6) The Products fail due to the freezing of water in the Products.
- 7) The Products fail due to contact with chemical agents, fire stopping materials, thread sealant, plasticized vinyl products, or other aggressive chemical agents not compatible with CPVC compounds.

Charlotte Pipe products are manufactured to the applicable ASTM standard. Charlotte Pipe and Foundry **cannot** accept responsibility for the performance, dimensional accuracy, or compatibility of pipe, fittings, gaskets, or couplings not manufactured or sold by Charlotte Pipe and Foundry.

This Limited Warranty will not apply unless written notice of a claim is mailed to Charlotte Pipe at the address below within 30 days of the day of discovery of the allegedly defective product.

Any Charlotte Pipe products alleged to be defective **must** be made available to Charlotte Pipe at the following address for verification, inspection and determination of cause:

Charlotte Pipe and Foundry Company  
Attention: Technical Services  
2109 Randolph Road  
Charlotte, North Carolina 28207

**Purchaser must obtain a return materials authorization** and instructions for return shipment to Charlotte Pipe of any product claimed defective or shipped in error.

Any Charlotte Pipe product **proved** to be defective in manufacture will be replaced F.O.B. point of original delivery, or credit will be issued, at the discretion of Charlotte Pipe.

3/20/23